

Music City Rhythm & Rides

Terms and Conditions

Please remember that our terms and conditions are created for the safety of our passengers, employees, others, and equipment. Making your reservation with Music City Rhythm & Rides LLC, you agree to be bound by the following conditions:

Service Rates, Deposits, Reservations and cancellation Policy

All rates and bills are calculated in U.S. dollars and are available on our website. Special rates may apply on special event days. All parking and tolls are additional. Party Bus reservations require ½ deposit of the total rental amount of the booking.

Full payment is due 5 days prior to the reservation date and will be charged on your credit card. For prom and holidays, full payments are due 30 days before the scheduled ride. A 10% gratuity will be added to all prepaid trips.

Music City Rhythm & Rides LLC charges a 50% fee if you cancel 5 days prior to your booking date. However, there is no fee if you reschedule 5 days before your book date.

Music City Rhythm & Rides LLC does not issue refunds for last minute, no shows or day-of-services cancellation. A full fare rate will be charged/ the amount is non-refundable in the event any cancellation. Deposits are non-refundable in the event of the cancellation. Our rate can be subject to change without notice.

“No show” Charges

If you cannot locate your Music City Rhythm & Rides LLC driver, immediately contact Music City Rhythm & Rides LLC. Our operators are available 24 hours a day, 7 days a week and will locate him or her immediately to establish a meeting point. “No show” charges will be applied if you fail to call our office before leaving the pickup location. You will be billed at the representative minimums for each specific vehicle type.

MUSIC CITY R&R LLC CAN NOT GUARANTEE THE TIME OF ARRIVAL AT MEETING POINT OR DESTINATION, AS IT MAY BE AFFECTED BY OCCURRENCES THAT ARE OUT OF OUR CONTROL, SUCH AS TRAFFIC, ROAD AND WEATHER CONDITIONS.

IN CASE OF LATE ARRIVALS CAUSED BY THE FACTORS MENTIONED ABOVE, THERE WILL BE NO REFUND.

OVERTIME IS POSSIBLE, BUT NOT GUARANTEED.

Music City R&R LLC reserves the right to substitute the vehicle in case of last minute mechanical malfunction or other unpredicted event of a rented vehicle temporarily out of service. Depending on availability, the alternative vehicle may have different size and features than the initial one.

In case of “emergency” overtime, the client will be charged emergency overtime charges (by the minute). These can reach as much as 10 times the contracted hourly rate. If you need to extend your rental we will be happy to help you, unless the vehicle has already booked after your rental time slot. Please contact MUSIC CITY RHYTHM & RIDES LLC to check availability to extent your event.

No refunds or discounts will be awarded if the substitute vehicle arrives at the meeting point on the agreed schedule.

Drug and Alcohol Policy

NO ILLEGAL DRUGS CAN BE CARRIED OR USED IN THE MUSIC CITY RHYTHM & RIDES LLC. If any illegal activity takes place inside a vehicle, MUSIC CITY RHYTHM & RIDES LLC operator may terminate the trip with no refund and has an obligation to contact the police.

Cleaning and Damage Fees

MUSIC CITY RHYTHM & RIDES LLC reserves the right to charge additional cleaning and damage fee if during or after the ride extensive cleaning is required due to clients actions. Fees may vary depending on extent of damage, the extra hours of clean up and professional steam cleaning needed. Severe cases that require upholstery or replacement of flooring may be an additional cost.

SMOKING AND VAPING IS STRICTLY PROHIBITED IN OUR VEHICLE. Failure to comply will result in a \$200 fee and the operator may terminate the trip with no refund. Feel free to ask the operator to stop for smoke breaks as many times as you need. A minimum of \$300 clean up fee will be applied if smoking occurs.

NO UNDERAGE DRINKING OR POSSESSION OF ALCOHOL IS NOT ALLOWED. In case this occurs, MUSIC CITY RHYTHM & RIDES LLC bus operator will terminate the trip with no refunds and the minors will be taken to a safe location. The customer will pay any costs that may arise due to underage consumption or possession, including fines, court costs, and attorney fees and more. \$500 PENALTY FEE will be charged at the time.

During the rental, it is the client's full responsibility to take care of his or her belongings. Please be sure to gather all your belongings at the end of the rental. However, for any loss and found items, do not hesitate to contact us. We are not responsible for any stolen or missing personal items.

MUSIC CITY RHYTHM & RIDES LLC CANNOT BE HELD LIABLE FOR ANY PERSONAL OR MATERIAL DAMAGE CAUSED BY THE HIRER DURING THE TRANSPORTATION SERVICE. TO THE EXTENT PERMITTED BY FEDERAL LAWS, FULL OR IN PART LIABILITY IS LIMITED TO THE COST OF THE HIRE ONLY UNDER THE TERMS OF THE AGREEMENT MUSIC CITY RHYTHM & RIDES LLC (THE HIRER) EMPLOYEE OR REPRESENTATIVE IS AUTHORIZED TO CHANGE OR WAIVE REQUIREMENTS STATED IN THE CONDITIONS OF TRANSPORTATION SERVICE.

MUSIC CITY RHYTHM & RIDES LLC RESERVES THE RIGHT, AT ITS SOLE DISCRETION, TO CHANGE, MODIFY, ADD, OR REMOVE ANY PORTION OF THIS AGREEMENT IN WHOLE OR PART, AT ANY TIME, WITHOUT PRIOR NOTICE. CHANGES TO THESE TERMS AND CONDITIONS WILL BE EFFECTIVE WHEN NOTICE OF SUCH CHANGE IS POSTED. TERMS AND CONDITIONS SHALL BE DEEMED COMPLETE AND EFFECTIVE UPON POSTING ON THIS WEBSITE.

I HAVE READ, UNDERSTAND, AND AGREE TO ALL OF THE ABOVE TERMS AND CONDITIONS. IF ANY OF THE ABOVE TERMS AND CONDITIONS ARE NOT RESPECTED BY ME THE (HIRER) OR ANYONE IN MY PARTY. THE RENTAL AGREEMENT WILL BE TERMINATED WITHOUT REFUND.

Print Name: _____

Signature: _____ Date _____